|  |  |  |  |
| --- | --- | --- | --- |
| Jun-24 |  |  |  |
| Date | Method | Rating | Comments |
| 01/06/2024 | Appointment | Good | Very good doctors and nurses.the only problem is getting an appointment. |
| 02/06/2024 | Appointment | Very good | very profesinal and helpful |
| 03/06/2024 | Appointment | Very good | Was seen very quick |
| 03/06/2024 | Appointment | Very good | On time appointment with Dr who gave me test results listened to me and changed my medication. Many thanks |
| 03/06/2024 | Appointment |  | "'Only had to wait 5 minutes, The doctor was professional and polite" |
| 03/06/2024 | Appointment | Very good | The doctor i saw was first class |
| 03/06/2024 | Appointment | Very good | I didnt have to wait long for my appointment  The receptionist are friendly |
| 03/06/2024 | Appointment | Good | Happy with service provided |
| 04/06/2024 | Appointment | Good | Seen pretty quickly. Referred to hospital |
| 04/06/2024 | Appointment | Very good |  |
| 04/06/2024 | Appointment | Very good | "'I came to see the diabetic nurse for a health check. The appointment was on time and conducted in a professional manner, samples were taken and it was decided that for the results a telephone appointment would be best." |
| 04/06/2024 | Appointment | Very good |  |
| 04/06/2024 | Appointment | Very good |  |
| 05/06/2024 | Appointment | Good | Doctor Cooper was on time and very helpful. |
| 05/06/2024 | Appointment | Very good | My appointment was on time and the service was excellent thank you |
| 05/06/2024 | Appointment | Very good | I arrived to early and the nurse saw me rather than come back |
| 05/06/2024 | Appointment | Very good | Fast in and out 5 minutes and done happy ðŸ‘ðŸ» |
| 05/06/2024 | Appointment | Very good | Prompt same day appointment. Felt the Dr really listened. Happy with treatment and plan. |
| 05/06/2024 | Appointment | Very good | "'Seen earlier than appointment time, doctor was great. " |
| 05/06/2024 | Appointment | Very good | "'QUICK AND FRIENDLY, AS USUAL" |
| 05/06/2024 | Appointment | Very good | I didnâ€™t have long to wait |
| 05/06/2024 | Appointment | Very good | Had booked a double appointment and was well satisfied with how both My problems were dealt with. I was able to discuss My feelings fullly and happy with the outcomes. |
| 05/06/2024 | Appointment | Very good |  |
| 06/06/2024 | Appointment | Very good | "'First time seeing Dr Simpson since Dr Hall leaving my daughter had seen her and recommend her  I thought she was really nice, listened and gave good advice  I will be sticking with her ðŸ˜Š" |
| 06/06/2024 | Appointment | Very good | "'There very kind and helpfull ,they always remind me of my appointments " |
| 06/06/2024 | Appointment | Poor | The Staff are great but the Doctor did want to know about any other problems I have totally ignore what I was trying to tell him itâ€™s hard enough to get an appointment so when you do you would expect the doctor to listen to you ? |
| 06/06/2024 | Appointment | Very good | Meeting patients needs |
| 06/06/2024 | Appointment | Very good | Friendly staff and good service |
| 06/06/2024 | Appointment | Very good | Helpful |
| 07/06/2024 | Appointment | Very good | Itâ€™s alway been a wonderful surary been at this surgery since I was born feel very confident with certain doctors |
| 07/06/2024 | Appointment | Very good | The Doctor was very social and that led me to free as well. |
| 07/06/2024 | Appointment | Very good | All the staff very polite and helpful |
| 07/06/2024 | Appointment | Good | The sign - in touch screen was not particularly responsive - it took a few goes to enter my details |
| 07/06/2024 | Appointment | Very poor |  |
| 07/06/2024 | Appointment | Good |  |
| 09/06/2024 | Appointment | Very good |  |
| 10/06/2024 | Appointment | Very good | in on time for appointment . the nurse was very helpful. told me when to book my next appointment. |
| 10/06/2024 | Appointment | Good | Its was good to day when I went put trying to book a follow-up appointment i had to wait a month. |
| 10/06/2024 | Appointment | Very good |  |
| 10/06/2024 | Appointment | Good |  |
| 10/06/2024 | Appointment | Very good | "'It was a pleasant visit, staff were very helpful." |
| 10/06/2024 | Appointment | Very good | It was good and a very good  Nurse |
| 10/06/2024 | Appointment | Good |  |
| 10/06/2024 | Appointment | Very poor | Rang this morning abour sores of my boobs and you said nurse would look she refused to look at me |
| 10/06/2024 | Appointment | Very good |  |
| 10/06/2024 | Appointment | Very good | Was given an appointment straight away on phoning this morning. I was seen right on time and the nurse who took the blood test was lovely - I hardly felt a thing! |
| 10/06/2024 | Appointment | Very good |  |
| 10/06/2024 | Patchs | Good | Whilst the surgery are good and when you can speak to a receptionist they arr helpful but I miss the ease of contact that existed pre covid. |
| 11/06/2024 | Appointment | Good | Prepared to listen and answer any questions |
| 11/06/2024 | Appointment | Very good | "'Dr Rebecca Simpson was very knowledgeable, very understanding and very helpful. The level of service I received, I couldn't fault. She was very supportive. Thank you so much. " |
| 11/06/2024 | Appointment | Very good | She was very helpful and made ne feel at ease and was careful even though she struggled to get my blood did do it at the end |
| 11/06/2024 | Appointment | Very good | All the staff are lovely and extremely helpful. I had a face to face app and needed to change it to a phone app and they sorted that out for me straight away. Then when the Dr rang she was fantastic. |
| 11/06/2024 | Appointment | Very good | Dr Cooper is a great Dr. She listens to you and helps you. Thank you. |
| 11/06/2024 | Appointment | Very good | "'Very happy my surgery is running a menopause clinic with longer appointments. Dr was great. I felt heard, medication was a discussion and mutual decision. Really pleased given some of the horror stories I've heard about women being refused hrt. I really hope the menopause clinics can continue " |
| 11/06/2024 | Appointment | Very good | The nurse who I seen today was very patient with me |
| 11/06/2024 | Patchs | Good |  |
| 12/06/2024 | Appointment | Very good | My appointment was on time everything we had planned at the previous appointment went ahead and the Dr had looked into my situation prior and had a plan of action prior to my consultation. A follow up appointment had and I been arranged. |
| 12/06/2024 | Appointment | Very good | The GP talked me through my whole procedure with plenty of reassurance. |
| 12/06/2024 | Appointment | Good | Quick and pleasant nurse |
| 12/06/2024 | Appointment | Good | "'I had my appointment cancelled, but was on my way for my first appointment.Had text saying it was had to book again, so called to surgery, thought do it while I was there.Fab got another 1 hour later great ðŸ‘" |
| 12/06/2024 | Appointment | Very good | Great |
| 12/06/2024 | Appointment | Very good | Although it was a little painful the docors made me feel at ease and keep an eye on me as i was anxious about having the coil fitted |
| 12/06/2024 | Appointment | Very good | Nurse brilliant as always |
| 12/06/2024 | Appointment | Very good | "'Professional, friendly, ran exactly to time" |
| 12/06/2024 | Appointment | Very good | Because they were very polite |
| 12/06/2024 | Appointment | Very good | Appointment was on time nurse very friendly.Overall good experience |
| 12/06/2024 | Patchs | Good |  |
| 13/06/2024 | Appointment | Good | My appointment was not needed but as I was advised my pharmacist I needed a diabetes check up so I booked this only to find out I didnâ€™t |
| 13/06/2024 | Appointment | Very good | Nurse very good |
| 13/06/2024 | Appointment | Very good | "'Excellent as always, very friendly reception and nurse " |
| 13/06/2024 | Appointment | Very good |  |
| 13/06/2024 | Appointment | Very good | The staff are always friendly and helpful |
| 14/06/2024 | Appointment | Very good | Felt comfortable |
| 14/06/2024 | Appointment | Very good | Easy system of checking in and very short wait for appointment. |
| 14/06/2024 | Appointment | Very good | Excellent GP very thorough. |
| 14/06/2024 | Appointment | Very good | The Nurse was lovely very easy to chat to and made me feel very comfortable. Great appointment |
| 14/06/2024 | Appointment | Very good | Very satisfactory |
| 14/06/2024 | Appointment | Very good | "'I had my bloods done with Katie she was very gentle, friendly and ask questions. " |
| 17/06/2024 | Appointment | Good | Quick and efficient although my pdf attachment of blood pressure readings got lost in the ether! |
| 17/06/2024 | Appointment | Very good | The nurse was very nice and did a good job. |
| 17/06/2024 | Appointment | Good | "'The appointment was quick and straightforward. Thou I am Waiting for further information, regarding the appointment." |
| 17/06/2024 | Appointment | Good | Waiting for almost an hour after my appointment time with no communications/updates to the delay |
| 17/06/2024 | Appointment | Very good |  |
| 17/06/2024 | Appointment | Very good | Got seen straight away |
| 17/06/2024 | Appointment | Very good | Quick and efficient thank you |
| 17/06/2024 | Appointment | Very good | Very good service and nice staff |
| 17/06/2024 | Appointment | Very good | Very Supportive staff |
| 17/06/2024 | Patchs | Good |  |
| 17/06/2024 | Patchs | Good |  |
| 18/06/2024 | Appointment | Very good | I had a blood test never felt a thing. Nurse was lovely. |
| 18/06/2024 | Patchs | Very good |  |
| 19/06/2024 | Appointment | Very good | "'I went for my annual asthma review but the nurse took time to ask me about my other ongoing health issues. She was so lovely and didn't rush my appointment. " |
| 20/06/2024 | Appointment | Good |  |
| 20/06/2024 | Appointment | Good |  |
| 20/06/2024 | Appointment | Good |  |
| 20/06/2024 | Appointment | Very good |  |
| 20/06/2024 | Appointment | Very good |  |
| 20/06/2024 | Appointment | Good |  |
| 20/06/2024 | Appointment | Very good | As usual the receptionists were excelling at their jobs and my blood tests were performed wirh the highest professionalism |
| 20/06/2024 | Appointment | Good |  |
| 20/06/2024 | Appointment | Very good | "'The nurse made me feel very comfortable and put me at ease, she explained everything that she was doing" |
| 20/06/2024 | Appointment | Very good | "'I got to see doctor 10 mins before my appointment,  every thing in the practise, was going smoothly " |
| 20/06/2024 | Appointment | Very good | Happy with the follow up he is sending me for |
| 21/06/2024 | Appointment | Very good | Team are always professional and helpful and i didnt wait too long for my appointment |
| 21/06/2024 | Appointment | Very good | Dr Simpson was so good and nice to me. |
| 24/06/2024 | Patchs | Neither good nor poor | |
| 24/06/2024 | Patchs | Neither good nor poor | |
| 25/06/2024 | Appointment | Very good | They were helpful to me i was late but they still saw me |
| 25/06/2024 | Appointment | Good |  |
| 25/06/2024 | Appointment | Very good | I know the Doctor s and staff always make you feel like they really care about me atevery appointment |
| 25/06/2024 | Appointment | Very good |  |
| 25/06/2024 | Appointment | Poor | "'Dr Cooper was lovely very helpful regarding my symptoms and more private issues thatâ€™s why I like to see the same GP, the only problem is that it takes too long to get appointment had to wait 8 weeks booking on line to see a preferred Doctor which is way too long to wait. 10/10 for Dr Copper not so good on the waiting time." |
| 25/06/2024 | Appointment | Very good | Went in at the appointed time no waiting nice friendly nurse in and out in 10mins great. |
| 25/06/2024 | Appointment | Very good | Seen by the doctor who explained clearly what my medication was for and offered very helpful advice ðŸ™‚ |
| 25/06/2024 | Appointment | Very good | Brilliant staff and brilliant nurse |
| 25/06/2024 | Appointment | Very good |  |
| 25/06/2024 | Patchs | Neither good nor poor | |
| 28/06/2024 | Patchs | Neither good nor poor | |
| 28/06/2024 | Patchs | Neither good nor poor | |